

The privacy statement of Solution Builders Ltd ("SBL"), discloses the information privacy practices for SBL website ("SBL site").

## **To Contact SBL**

Please note that all SBL site pages that collect PII SBL specifically describes what information is required in order to provide you with the information, service or product you have requested. SBL is the sole owner of the information collected on this site. SBL will not sell, rent or share this information to others in ways other than as disclosed in this statement.

SBL collects information from SBL site users at several different points. SBL collects PII such as your full name, e-mail address, mobile number and main contact number whenever you submit a question, suggestion and/or request assistance.

## **Information collection and use**

SBL collects personally identifiable information ("PII") about you that you specifically and voluntarily provide. PII includes information that can identify you as a specific individual, such as your mobile phone number, or e-mail address.

Although you are required to register as a member of the SBL site in order to use certain areas and some PII is needed in order to process and fulfill requests, many areas of the SBL site can be accessed without providing any PII. SBL collects PII when you register to receive the latest news and information regarding SBL, participate in a survey, download information regarding SBL's products and services or via an SMS mailing list.

## **Registration**

You must register to use parts of the SBL site (e.g. Newsletter). During registration you are required to give your contact information (such as mobile telephone number and e-mail address). This information is or can be used to control access to certain areas of the site.

## **Surveys**

Occasionally SBL may offer site visitors an opportunity to participate in a survey. Information collected by SBL when you participate in a survey may include your full name, e-mail address, street address, mobile number and employer.

## **Other Information collected by SBL**

SBL collects certain technical information from your computer each time you request a page during a visit to the SBL site. This information is collected from your computer's web browser and may include your IP address, operating system, web browser software (i.e. Netscape Navigator or Internet Explorer), and referrer website. IP addresses are not linked to PII.

## **Use of your Information**

Information collected on the SBL site may be used to register you to access certain parts of the site. Send e-mail or SMS notifications to you. Respond to your questions or suggestions. Provide you with information you request. Improve the quality of your visit to the SBL site.

## **E-mail Notifications**

If you request information about SBL products and services, SBL may use your e-mail address or mobile number to send you communications about surveys, promotions, events, news or other opportunities with SBL and its partners.

## **Registration**

If your registration request is approved you will receive confirmation, sent to your e-mail address and or SMS to your mobile number.

## **Responses to questions or suggestions**

SBL will use your e-mail address or mobile telephone number to respond when you submit a question or suggestion, or request assistance.

Improving the quality of your engagement with our site SBL collects information about your computer (not your name, address, e-mail address or telephone number) for the purpose of assessing the effectiveness of the SBL site content and traffic. This data allows SBL to improve the quality of your visit by streamlining your ability to navigate the site and developing featured programs and content that will be of interest to the SBL site's members and visitors.

## **Sharing**

SBL will share aggregated demographic information with its partners. This is not linked to any personal information that can identify any individual person. SBL may partner with other parties to provide specific products and services. When you sign up for these products or services SBL will share names or other contact information necessary for the third party to provide these products or services. These parties are not allowed to use PII except for the purpose of providing these products and services.

## **Links**

The SBL site contains links to other sites. Please be aware that SBL is not responsible for the privacy practices of such other sites. SBL encourages you to be aware of privacy practices when you leave the SBL site and to read the privacy statements of each web site that you access that collects PII. This privacy statement applies solely to information collected by the SBL site.

## **Legal obligations**

SBL may be required by law to disclose information you have provided when obtaining products or services from SBL or its partners. SBL may also disclose information relating to someone who poses a threat to SBL's interests or whose activities could bring harm to others.

## **Changes to the SBL's privacy statement**

SBL reserves the right to modify or amend this privacy statement at any time and for any reason. If SBL decides to change its privacy policy, SBL will post those changes on the SBL website's homepage so that users are always aware of what information is collected, how it is used and under what circumstances, if any, it may be disclosed. If at any point SBL decides to use PII in a manner other than as stated at the time of its collection, SBL will notify users by way of an e-mail or an SMS. You will have a choice as to whether or not to allow SBL to use PII in this different manner. SBL will use PII in accordance with the privacy policy under which the information was collected or as subsequently agreed with you. If you have questions about SBL's privacy statement, please e-mail SBL at [info@solutionbuilders.com](mailto:info@solutionbuilders.com).

## **Contacting SBL**

SBL wants to ensure you have control over your online experience as a SBL site user. When you need help, please use our e-mail links located on the Contact Us page.

Please note by using this website you agree to be bound by these terms of use.

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You shall be responsible for determining for yourself the usefulness of all the content on this website and the purposes for which the information is used. Our information is provided as is. Our information has been compiled from sources believed to be reliable but no warranty, expressed or implied, is given that our information is complete or accurate nor that it is fit for a particular purpose. All such warranties are expressly disclaimed and excluded.

### **Corporate Information**

Solution Builders Ltd is a company registered in England and Wales (with company registration number 5664506). The registered office at: Whittington Hall, Whittington Road, Worcester, Worcestershire, WR5 2ZX, United Kingdom. The companies VAT registered number is 863 035 925.